JOHNS HOPKINS
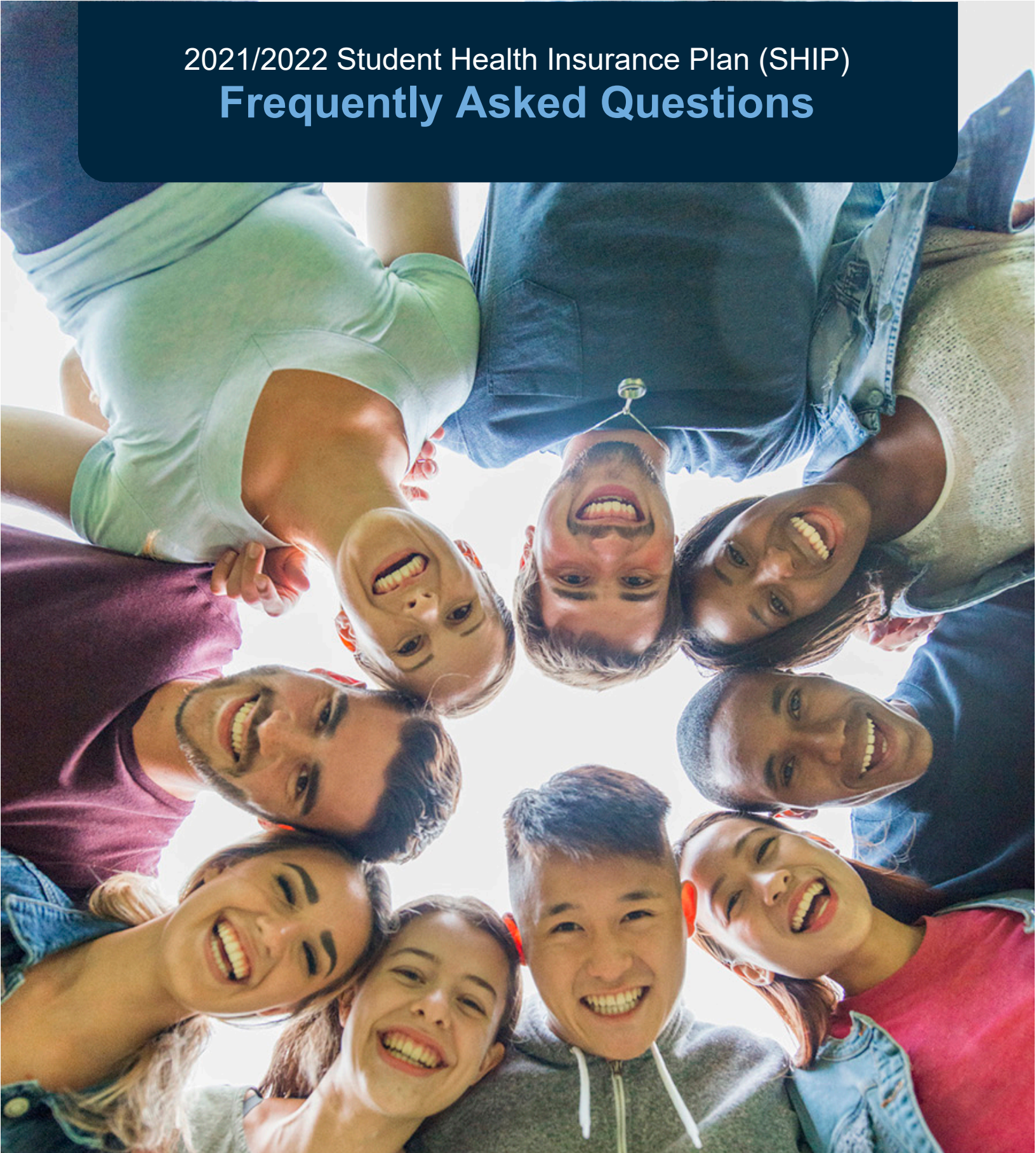## UNIVERSITY

2021/2022 Student Health Insurance Plan (SHIP)
Frequently Asked Questions

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Getting Started

Q   How do I log in?

A. Go to www. www.gallagherstudent.com/jhu and follow the instructions to sign into SIS.

Delta Dental Insurance and EyeMed Vision

Q   Am I eligible to enroll in Delta Dental?

A. All students who are eligible for the Student Benefits Health Program are also eligible to enroll themselves and their eligible dependents in the dental and/or vision plan. Funded PhD students are automatically enrolled.

Q   How do I enroll in Delta Dental?

1. Click the button on the homepage, "Enroll Yourself and Any Dependents in the Delta Dental", or click the "Dental Enrollment Form" link on the left toolbar under "Student Access".
2. On the enrollment form, select from the drop down menu who you want to enroll:
   - ➢ Subscriber / Subscriber + 1 Dependent / Subscriber + 2 or more Dependents
   - ➢ Enter demographic information for dependent(s), if selected
3. Submit your payment via credit card or e-check.

The deadline to enroll for Fall coverage is September 30, 2021

Q   What is the cost to enroll in Delta Dental?

Funded PhD students are automatically enrolled in the PPO plan and premium is paid by their program. However, there is a cost to add dependent coverage or to switch to the DHMO plan.

	Funded Students Annual Coverage (08/15/2021 – 08/14/2022)	Non-funded Students Annual Coverage (01/15/2022 – 08/14/2022)
Enrollment Deadline	September 30, 2021	September 30, 2021
Subscriber	$0	$244.13
Subscriber + 1 Dependent	$172.01	$462.48
Subscriber + 2 or more Dependents	$361.23	$703.07

Please note: The premium for Funded PhD students is paid by their program. However, there is a cost to add dependent coverage.

Q   What are my options for paying the annual premium?

You will need to pay the annual premium when you enroll. The premium cannot be added to your JHU student account. You can pay by credit card or e-check. If you pay by e-check, there is an installment option that allows you to divide the payments throughout the year. You need to make an initial payment of three (3) months of premium from a checking account and then pay the remaining 9 equal monthly installments via automatic drafts from your checking account. Payments will be deducted via ACH (automatic checking account) on the same day each month, based upon the date the initial payment was made.

Q   How do I obtain an ID card for Delta Dental?

Delta Dental will mail 2 ID cards (with your name & ID), but you don't need a Delta Dental ID card when you visit a Delta dentist. Just provide your name, birth date and enrollee ID. You can get a paper or electronic ID card by creating an account at www.deltadentalins.com. When registering on the Delta Dental website, enter your student ID in the field that asks for your enrollee ID if you do not know your enrollee ID. Or go mobile by getting Delta's app and download your ID card. Go to the **App** Store or **Google** Play, search for Delta Dental, and download "Delta Dental by Delta Dental Plans Association".

Q   How do I find a Participating Provider?

A. To locate a provider who participates in the Delta Dental PPO network, go to www.deltadentalins.com. You can search by a specific provider's name or enter your zip code to find providers in your neighborhood.

EyeMed Vision Plan

Q   How do I enroll?

A.   Click the button on the homepage "Enroll yourself and Any Dependents in the Vision Plan", or click "Vision Enrollment Form" on the left toolbar under "Student Access".

Follow the instructions to submit the form. *The premium is billed to your SIS student account.*

Q   What is the cost to enroll in EyeMed?

	Annual Coverage Funded Students (08/15/2021 – 08/14/2022)	Annual Coverage Non-Funded 8/15/2021-8/14/2022)
Enrollment Deadline	September 30, 2021	February 28, 2022
Subscriber	$0	$59.00
Subscriber + 1 Dependent	$0	$59.00
Subscriber + 2 or more Dependents	$0	$59.00

Q   What are my options for paying the annual premium?

You will need to pay the annual premium by credit card or e-check when you enroll. There is no installment option available.

Q   How do I obtain an ID card for EyeMed Vision?

A.   EyeMed will mail you 2 ID cards (with your name & ID), but you're not required to have an ID card in order to receive services at a participating provider. Just provide your name and birth date when scheduling an appointment. You can print a card by creating an account at eyemed.com or downloading the EyeMed Members App (**App** store or **Google** Play) to view a digital version. You can register using your student ID.

Q   How do I find a Participating Provider?

A.   To locate a provider who participates in the EyeMed network, go to https://eyemed.com/en-us.

Q   Where can I find more information about EyeMed Vision?

A.   Go to www.gallagherstudent.com/jhu and click on "Other Insurance Products" to review plan materials.