# WISCONSIN River Falls



STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2024/2025

### **DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:**

UNIVERSITY OF WISCONSIN SYSTEM – INTERNATIONAL, RIVER FALLS

River Falls, WI UNDERWRITTEN BY:

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2425WISHIP36 Group Number: ST0958SH Effective: 08/05/2024 – 08/04/2025 ADMINISTERED BY:

Wellfleet Group, LLC



### Welcome Students...

We are pleased to provide you with this summary of the 2024 – 2025 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form WI SHIP Cert (2024). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <a href="https://www.gallagherstudent.com/UWRF">www.gallagherstudent.com/UWRF</a>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online at <u>www.gallagherstudent.com/UWRF</u>. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

### **Important Contact Information & Resources**

### **Plan Administration**

### **Enrollment & Eligibility**

Gallagher Student Health & Special Risk 500 Victory Road Quincy, MA 02171 www.gallagherstudent.com/UWRF

### Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 www.studentinsurance.com/MyAccount/Acc ount/Index/958 Monday–Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time

Friday, 9:00 a.m. to 5:00 p.m. Eastern Time

### Claims

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



### **PPO Network**

Ciana

Cigna www.mycigna.com



### **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <u>http://wellfleetrx.com/students/formularies/</u> for more information.

Member Pharmacy Help (877) 640-7940

### **Table of Contents**

| Welcome Students              | 2 |
|-------------------------------|---|
| Important Contact & Resources | 3 |
| General Information           | 5 |
| Am I Eligible?                | 5 |
| How Do I Enroll?              |   |
| Effective Dates & Costs       | 6 |
| Plan Benefits                 | 6 |
| Exclusions and Limitations    |   |
| Value Added Services          |   |
|                               |   |

### **General Information**

### **Am I Eligible**

All registered International Students admitted to a degree program holding a F-1 or J-1 Visa taking at least 1 credit, and all registered non-degree seeking International Students, Scholars, and Visiting Faculty engaged in full-time non-degree course of study, research, teaching or other University approved program and entering the U.S. on DS-2019 and J-1 Visa, are eligible and will be automatically enrolled in the Student Health Insurance Plan and the premium will be added to the Student's tuition bill, unless evidence of UW System approved health insurance coverage is filed with the campus on or before the waiver deadline.

# Qualifying waivers must be submitted within 60 days of the SHIP coverage start date.

All registered International Students who have been granted Optional Practical Training (OPT) on F-1 Visa and International Students on a University approved Medical Leave of Absence (MLOA) are eligible to enroll on a voluntary basis.

#### Dependents

Insured Students who are enrolled in the Student Health Insurance Plan may also enroll their eligible Dependents (who are not U.S. citizens) on a J-2 or F-2 Visa status.

### How Do I Enroll?

# To Purchase coverage for Dependents (who are not U.S. Citizens):

- Go to <u>www.gallagherstudent.com/UWRF</u>.
- Click on Student Login on the upper right hand corner
- Click need Help Logging in or Creating an account?
- Scroll down and complete the Create account Form.
- After your account is created, click on the 'Dependent Enroll' link on the left toolbar
- Complete the form with your payment instructions.
- Make sure to enroll your dependents in the coverage period you are enrolled in (i.e. if you are enrolled in Annual Coverage, enroll you dependents in Annual coverage).

# The deadline to enroll and purchase coverage for Dependents is 60 days from the applicable coverage period start date.

# To Purchase coverage for OPT and Visiting Scholars:

- Go to www.gallagherstudent.com/UWRF.
- Click on Student Login on the upper right hand corner
- Click need Help Logging in or Creating an account?
- Scroll down and complete the Create account Form.
- After your account is created, click on the 'Direct Pay Enroll' link on the left toolbar
- Complete the form with your payment instructions.

The deadline for OPT and Visiting Scholars to enroll and purchase coverage is 60 days from the applicable coverage period start date.

| All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address. |                     |                   |  |
|---|---------------------|-------------------|--|
| Coverage Period   | Coverage Start Date | Coverage End Date |  |
| Annual  | 08/05/2024          | 08/04/2025        |  |
| Fall  | 08/05/2024          | 01/16/2025        |  |
| Spring/Summer   | 01/17/2025          | 08/04/2025        |  |
| Summer  | 05/20/2025          | 08/04/2025        |  |

### **Effective Dates & Costs**

| Plan Costs for Students and their Dependents |         |         |               |        |  |
|--|---------|---------|---------------|--------|--|
|  | Annual  | Fall    | Spring/Summer | Summer |  |
| Student*                                     | \$1,984 | \$897   | \$1,087       | \$417  |  |
| Spouse*                                      | \$1,984 | \$897   | \$1,087       | \$417  |  |
| Each Child*                                  | \$1,984 | \$897   | \$1,087       | \$417  |  |
| 2 or more Children*                          | \$3,968 | \$1,794 | \$2,174       | \$834  |  |
|  |         |         |               |        |  |

\*The above plan costs include an administrative service fee. The plan costs for Dependents are in addition to the plan costs for student.

### **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or Out-of-Network air Ambulance Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

### **Key Plan Benefits**

| BENEFIT   | IN-NETWORK PROVIDER  | OUT-OF-NETWORK PROVIDER  |
|---|--|--|
| Policy Year Deductible<br>Individual  | \$300  | \$300  |
| to satisfy the In-Network Deduct  |  | Out-of-Network Deductible will not be applied<br>ical Expenses that is applied to the In-Network<br>tible.                               |
| Out-of-Pocket Maximum<br>Individual<br>Family   | \$5,000<br>\$10,000  | \$10,000<br>No maximum   |
| Cost sharing You incur for Cov<br>Maximum will not be applied to  | o satisfy the In-Network Provider Out-of-Poo<br>is applied to the In-Network Provider Out-of-  | the Out-of-Network Provider Out-of-Pocket<br>ket Maximum and cost sharing You incur for<br>Pocket Maximum will not be applied to satisfy |
| Coinsurance*<br>*When Treatment is rendered<br>at the Student Health Center,<br>benefits will be paid at 100%<br>of Negotiated Charge for<br>Covered Medical Expenses<br>incurred, Deductible Waived. | 90% of the Negotiated Charge (NC)  | 80% of Usual & Customary (U&C) Charge  |
| Preventive Services   | 100% of the (NC) for Covered Medical<br>Expenses<br>Deductible Waived  | 80% of (U&C) Charge after Deductible for<br>Covered Medical Expenses<br>Deductible, Coinsurance, and any<br>Copayment are applicable     |
| Physician Office Visits<br>including<br>Specialists/Consultants<br>*Check below for additional<br>copayments if applicable  | \$35 Copayment per visit then the plan<br>pays 100% of the (NC) for Covered<br>Medical Expenses<br>Deductible Waived                             | 80% of the (U&C) Charge for Covered<br>Medical Expenses  |
| Emergency Services in an<br>emergency department for<br>Emergency Medical<br>Conditions.  | \$150 Copayment per visit after<br>Deductible then the plan pays 90% of the<br>(NC) for Covered Medical Expenses<br>Copayment waived if admitted | Paid the same as In-Network Provider<br>subject to (U&C) Charge.   |
| Urgent Care Center for non-<br>life-threatening conditions  | \$75 Copayment per visit then the plan<br>pays 100% of the (NC) for Covered<br>Medical Expenses<br>Deductible Waived                             | 80% of (U&C) Charge after Deductible for<br>Covered Medical Expenses   |

### **Schedule of Benefits**

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET.
- 6. UNLESS OTHERWISE SPECIFIED BELOW, ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

| BENEFITS FOR COVERED<br>INJURY/SICKNESS   | IN-NETWORK   | OUT-OF-NETWORK  |
|---|--|---|
|   | INPATIENT SERVICES   |   |
| Hospital Care<br>Includes Hospital Room and Board<br>Expenses and Hospital Miscellaneous<br>Expenses. | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Subject to Semi-Private room rate unless intensive care unit is required.                             |  |   |
| Room and Board includes intensive care.   |  |   |
| Pre-Certification Required  |  |   |
| Preadmission Testing  | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Physician's Visits while Confined   | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Skilled Nursing Facility Benefit<br>Pre-Certification Required  | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Inpatient Rehabilitation Facility<br>Expense Benefit<br>Pre-Certification Required                    | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Physical Therapy while Confined<br>(inpatient)  | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
|   |  |   |

### MENTAL HEALTH DISORDER AND SUBSTANCE USE DISORDER BENEFITS

In accordance with the federal Mental Health Parity and Addiction Equity Act of 2008 (MHPAEA), the cost sharing requirements, day or visit limits, and any Pre-certification requirements that apply to a Mental Health Disorder and Substance Use Disorder will be no more restrictive than those that apply to medical and surgical benefits for any other Covered Sickness.

| Inpatient Mental Health Disorder and<br>Substance Use Disorder Benefit<br>Pre-Certification Required  | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
|---|---|---|
| Outpatient Mental Health Disorder<br>and Substance Use Disorder Benefit   |   |   |
| Physician's Office Visits including, but<br>not limited to, Physician visits;<br>individual and group therapy;<br>medication management   | \$35 Copayment per visit then the plan<br>pays 100% of the Negotiated Charge<br>for Covered Medical Expenses<br>Deductible Waived | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| All Other Outpatient Services<br>including, but not limited to, Intensive<br>Outpatient Programs (IOP); partial<br>hospitalization; Electronic Convulsive<br>Therapy (ECT); Repetitive Transcranial<br>Magnetic Stimulation (rTMS);<br>Psychiatric and Neuro Psychiatric<br>testing | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Ρ   | ROFESSIONAL AND OUTPATIENT SERVIC   | ES  |
| Surgical Expenses   |   |   |
| Inpatient and Outpatient Surgery<br>includes:<br>Pre-Certification Required<br>Surgeon Services<br>Anesthetist<br>Assistant Surgeon   | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Outpatient Surgical Facility and<br>Miscellaneous expenses for services &<br>supplies, such as cost of operating<br>room, therapeutic services, oxygen,<br>oxygen tent, and blood & plasma  | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Organ Transplant Surgery<br>travel and lodging expenses a<br>maximum of \$2,000 per Policy<br>Year or \$250 per day, whichever is<br>less while at the transplant facility.<br>Pre-Certification Required   | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Reconstructive Surgery Pre-Certification Required   | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |

| Other Professional Services  |   |   |
|--|---|---|
| Gender Affirming Treatment Benefit<br>Pre-Certification Required   | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Home Health Care Expenses<br>Pre-Certification required  | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Hospice Care Coverage  | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Office Visits  |   |   |
| Physician's Office Visits including<br>Specialists/Consultants   | \$35 Copayment per visit then the plan<br>pays 100% of the Negotiated Charge<br>for Covered Medical Expenses<br>Deductible Waived | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
|  |   |   |
| Telemedicine or Telehealth Services  | \$35 Copayment per visit then the plan<br>pays 100% of the Negotiated Charge<br>for Covered Medical Expenses                      | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
|  | Deductible Waived   |   |
| Telemedicine or Telehealth Services by<br>a contracted Provider (Behavioral<br>Health)   | \$0 Copayment per visit then the plan pays 100% of the Negotiated Charge for<br>Covered Medical Expenses                          |   |
|  | Deductible Waived   |   |
| Allergy Testing and Treatment, including injections  | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Chiropractic Care Benefit<br>(Short-Term Therapy Only)<br>Pre-Certification Required   | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Tuberculosis screening (TB), Titers,<br>QuantiFERON B tests including shots<br>(other than covered under Preventive<br>Services) | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
|  | ERVICES, AMBULANCE AND NON-EMERG  |   |
| Emergency Services in an emergency<br>department for Emergency Medical<br>Conditions.  | \$150 Copayment per visit after<br>Deductible then the plan pays 90% of<br>the Negotiated Charge for Covered<br>Medical Expenses  | Paid the same as In-Network Provider<br>subject to Usual and Customary<br>Charge.     |
|  | Copayment waived if admitted  |   |

| Urgent Care Centers for non-life-<br>threatening conditions   | \$75 Copayment per visit then the plan<br>pays 100% of the Negotiated Charge<br>for Covered Medical Expenses<br>Deductible Waived | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses                                     |
|---|---|---|
| Emergency Ambulance Service ground and/or air, water transportation   | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | Paid the same as In-Network Provider<br>subject to Usual and Customary<br>Charge.   |
| Non-Emergency Ambulance Expenses<br>ground and/or air (fixed wing)<br>transportation  | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | Ground Ambulance transportation:<br>80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Pre-Certification Required for non-<br>emergency air Ambulance (fixed wing)   |   | Air Ambulance transportation: Paid the<br>same as In-Network Provider subject to<br>Usual and Customary Charge            |
| DIAGNOS   | TIC LABORATORY, TESTING AND IMAGIN  | G SERVICES  |
| Diagnostic Imaging Services<br>Pre-Certification Required   | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses                                     |
| CT Scan, MRI and/or PET Scans<br>Pre-Certification Required   | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses                                     |
| Laboratory Procedures (Outpatient)  | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses                                     |
| Chemotherapy and Radiation Therapy<br>Pre-Certification Required  | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses                                     |
| Infusion Therapy<br>Pre-Certification Required  | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses                                     |
| REI   | ABILITATION AND HABILITATION THERA  | PIES  |
| Cardiac Rehabilitation  | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses                                     |
| Cardiac Rehabilitation Maximum Visits per Policy Year   | 36  | 36  |
| Pulmonary Rehabilitation  | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses                                     |
| Rehabilitation Therapy including,<br>Physical Therapy, and Occupational<br>Therapy and Speech Therapy (Short-<br>Term Therapy Only) | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses  | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses                                     |

| Rehabilitation Therapy Maximum<br>Visits for each therapy per Policy Year<br>for Physical Therapy, Occupational<br>Therapy and Speech Therapy<br>The Maximum Visits do not apply to<br>Rehabilitation Therapy for a Mental<br>Health Disorder or Substance Use<br>Disorder.      | 30   | 30  |
|--|--|---|
| Habilitation Services<br>including, Physical Therapy, and<br>Occupational Therapy and Speech<br>Therapy  | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Habilitation Services<br>Maximum Visits for each therapy per<br>Policy Year for Physical Therapy, and<br>Occupational Therapy and Speech<br>Therapy<br>The Maximum Visits do not apply to<br>Habilitation Services for a Mental<br>Health Disorder or Substance Use<br>Disorder. | 30   | 30  |
|  | OTHER SERVICES AND SUPPLIES  |   |
| Covered Clinical Trials  | Same as any other Covered Sickness   |   |
| Diabetic Services and Supplies<br>(including equipment and training)<br>Refer to the Prescription Drug<br>provision for diabetic supplies covered<br>under the Prescription Drug benefit.  | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Dialysis Treatment   | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Durable Medical Equipment Pre-Certification Required   | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |
| Enteral Formulas and Nutritional   | 90% of the Negotiated Charge after   | 80% of Usual and Customary Charge   |
| Supplements<br>See the Prescription Drug section of<br>this Schedule when purchased at a<br>pharmacy.  | Deductible for Covered Medical<br>Expenses                                       | after Deductible for Covered Medical<br>Expenses                                      |
| phannacy.  |  |   |
| Hearing Aids, Cochlear Implants  | Same as any other Covered Sickness, su<br>Benefit                                | bject to the limitations described in the   |

| Prosthetic and Orthotic Devices<br>Benefits are limited to a single<br>purchase of each type of prosthetic<br>device every three years. This limit<br>does not apply to items required by<br>the Women's Health and Cancer<br>Rights Act of 1998. | 90% of the Negotiated Charge after<br>Deductible for Covered Medical<br>Expenses              | 80% of Usual and Customary Charge<br>after Deductible for Covered Medical<br>Expenses |  |
|---|---|---|--|
| Pre-Certification Required<br>Sports Accident Expense Benefit -   | 00% of the Negetisted Charge often  | 200% of Havel and Customers Charge  |  |
| incurred as the result of the play or   | 90% of the Negotiated Charge after<br>Deductible for Covered Medical                          | 80% of Usual and Customary Charge after Deductible for Covered Medical                |  |
| practice of Intercollegiate sports or   | Expenses  | Expenses  |  |
| club sports   | Lapenses  | Expenses  |  |
| Pre-Certification not Required  |   |   |  |
| Non-emergency Care While Traveling  | 80% of Actual Charge after Deductible for   | I<br>or Covered Medical Expenses  |  |
| Outside of the United States  |   |   |  |
| Medical Evacuation Expense  | 100% of Actual Charge for Covered Med   | lical Expenses  |  |
|   | Deductible Waived   |   |  |
| Repatriation Expense  | 100% of Actual Charge for Covered Med   | lical Expenses  |  |
|   | Deductible Waived   |   |  |
|   | PEDIATRIC DENTAL AND VISION CARE  |   |  |
| Pediatric Dental Care Benefit (to the<br>end of the month in which the Insured<br>Person turns age 19)  | See the Pediatric Dental Care Benefit description in the Certificate for further information. |   |  |
| Preventive Dental Care<br>Limited to 2 dental exams every 12<br>months  | 100% of Usual and Customary Charge for Covered Medical Expenses                               |   |  |
| The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care:  |   |   |  |
| Emergency Dental  | 50% of Usual and Customary Charge for Covered Medical Expenses                                |   |  |
| Routine Dental Care   | 80% of Usual and Customary Charge for Covered Medical Expenses                                |   |  |
| Endodontic Services   | 50% of Usual and Customary Charge for Covered Medical Expenses                                |   |  |
| Prosthodontic Services  | 50% of Usual and Customary Charge for Covered Medical Expenses                                |   |  |
| Periodontic Services  | 50% of Usual and Customary Charge for Covered Medical Expenses                                |   |  |
| Medically Necessary Orthodontic<br>Care   | 50% of Usual and Customary Charge for Covered Medical Expenses                                |   |  |
|   | Deductible Waived   |   |  |
| Claim forms must be submitted to Us<br>as soon as reasonably possible. Refer<br>to Proof of Loss provision contained in<br>the General Provisions.  |   |   |  |

| Pediatric Vision Care Benefit (to the<br>end of the month in which the Insured<br>Person turns age 19)  | 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses        |  |  |
|---|---|--|--|
| Limited to 1 vision examination per<br>Policy Year and 1 pair of prescribed   |   |  |  |
| lenses and frames or contact lenses (in   |   |  |  |
| lieu of eyeglasses) per Policy Year.  |   |  |  |
| Claim forms must be submitted to Us   |   |  |  |
| as soon as reasonably possible. Refer   |   |  |  |
| to Proof of Loss provision contained in the General Provisions.   |   |  |  |
| MISCELLANEOUS DENTAL SERVICES   |   |  |  |
| Accidental Injury Dental Treatment  | 90% of the Negotiated Charge after  | 80% of Usual and Customary Charge                |  |
|   | Deductible for Covered Medical  | after Deductible for Covered Medical             |  |
|   | Expenses  | Expenses   |  |
| Sickness Dental Expense Benefit   | 90% of the Negotiated Charge after  | 80% of Usual and Customary Charge                |  |
|   | Deductible for Covered Medical<br>Expenses  | after Deductible for Covered Medical<br>Expenses |  |
| Treatment for Temporomandibular   | 90% of the Negotiated Charge after  | 80% of Usual and Customary Charge                |  |
| Joint (TMJ) Disorders   | Deductible for Covered Medical  | after Deductible for Covered Medical             |  |
|   | Expenses  | Expenses   |  |
| Dental Anesthesia   | Same as any other Covered Sickness, subject to the limitations described in the Benefit |  |  |
|   | PRESCRIPTION DRUGS  |  |  |
| <b>Prescription Drugs Retail Pharmacy</b><br>No cost sharing applies to ACA Preventive Care medications filled at a participating network pharmacy. |   |  |  |

Your benefit is limited to a 30 day supply. Coverage for more than a 30 day supply only applies if the smallest package size exceeds a 30 day supply. See "Retail Pharmacy Supply Limits" section for more information.

| exceeds a so day supply. See Retail Filannacy supply Linnts section for more mornation. |                                   |             |  |  |
|---|-----------------------------------|-------------|--|--|
| TIER 1  | \$15 Copayment then the plan pays | Not Covered |  |  |
| (Including Enteral Formulas)  | 100% of the Negotiated Charge for |             |  |  |
| For each fill up to a 30 day supply filled  | Covered Medical Expenses          |             |  |  |
| at a Retail pharmacy  |                                   |             |  |  |
|   | Deductible Waived                 |             |  |  |
| See the Enteral Formula and   |                                   |             |  |  |
| Nutritional Supplements section of  |                                   |             |  |  |
| this Schedule for supplements not   |                                   |             |  |  |
| purchased at a pharmacy.  |                                   |             |  |  |
| More than a 30 day supply but less  | \$30 Copayment then the plan pays | Not Covered |  |  |
| than a 61 day supply filled at a Retail   | 100% of the Negotiated Charge for |             |  |  |
| pharmacy  | Covered Medical Expenses          |             |  |  |
|   |                                   |             |  |  |
|   | Deductible Waived                 |             |  |  |
| More than a 60 day supply filled at a   | \$45 Copayment then the plan pays | Not Covered |  |  |
| Retail pharmacy   | 100% of the Negotiated Charge for |             |  |  |
|   | Covered Medical Expenses          |             |  |  |
|   |                                   |             |  |  |
|   | Deductible Waived                 |             |  |  |

| TIER 2<br>(Including Enteral Formulas)<br>For each fill up to a 30 day supply filled<br>at a Retail pharmacy<br>See the Enteral Formula and<br>Nutritional Supplements section of<br>this Schedule for supplements not<br>purchased at a pharmacy. | \$30 Copayment then the plan pays<br>100% of the Negotiated Charge for<br>Covered Medical Expenses<br>Deductible Waived  | Not Covered |  |
|--|--|-------------|--|
| More than a 30 day supply but less<br>than a 61 day supply filled at a Retail<br>pharmacy  | \$60 Copayment then the plan pays<br>100% of the Negotiated Charge for<br>Covered Medical Expenses<br>Deductible Waived  | Not Covered |  |
| More than a 60 day supply filled at a<br>Retail pharmacy   | \$90 Copayment then the plan pays<br>100% of the Negotiated Charge for<br>Covered Medical Expenses<br>Deductible Waived  | Not Covered |  |
| TIER 3<br>(Including Enteral Formulas)<br>For each fill up to a 30 day supply filled<br>at a Retail Pharmacy<br>See the Enteral Formula and<br>Nutritional Supplements section of<br>this Schedule for supplements not<br>purchased at a pharmacy. | \$50 Copayment then the plan pays<br>100% of the Negotiated Charge for<br>Covered Medical Expenses<br>Deductible Waived  | Not Covered |  |
| More than a 30 day supply but less<br>than a 61 day supply filled at a Retail<br>pharmacy  | \$100 Copayment then the plan pays<br>100% of the Negotiated Charge for<br>Covered Medical Expenses<br>Deductible Waived | Not Covered |  |
| More than a 60 day supply filled at a<br>Retail pharmacy   | \$150 Copayment then the plan pays<br>100% of the Negotiated Charge for<br>Covered Medical Expenses<br>Deductible Waived | Not Covered |  |
| Specialty Prescription Drugs   |  |             |  |
| For each fill up to a 30 day supply.   | \$50 Copayment then the plan pays<br>100% of the Negotiated Charge for<br>Covered Medical Expenses<br>Deductible Waived  | Not Covered |  |

| More than a 30 day supply but less  | \$100 Copayment then the plan pays   | Not Covered                              |  |  |
|---|--|--|--|--|
| than a 61 day supply  | 100% of the Negotiated Charge for  |  |  |  |
|   | Covered Medical Expenses   |  |  |  |
|   | Deductible Waived  |  |  |  |
|   |  |  |  |  |
| More than a 60 day supply   | \$150 Copayment then the plan pays   | Not Covered                              |  |  |
|   | 100% of the Negotiated Charge for  |  |  |  |
|   | Covered Medical Expenses   |  |  |  |
|   |  |  |  |  |
|   | Deductible Waived  |  |  |  |
|   |  |  |  |  |
| Specialty Prescription Drugs with Copa  | yment Assistance Program   |  |  |  |
| Copayment Assistance Program - Prior Authorization May Be Required: Amounts You pay out-of-pocket for covered               |  |  |  |  |
| Specialty Prescription Drugs will not exceed the applicable Tier's cost share per 30 day supply and will be applied towards |  |  |  |  |
| the Deductible (if applicable) and Out-of-Pocket Maximum. Copayment Assistance may be available to You for certain          |  |  |  |  |
| Specialty Prescription Drugs when Your prescription is filled at a participating network pharmacy. Visit                    |  |  |  |  |
| www.wellfleetstudent.com for the app  | icable Specialty Prescription Drugs. Copay                                 | ment Assistance dollars paid by the drug |  |  |
| manufacturer for covered Specialty Prescription Drugs will not be applied towards the Deductible (if applicable) or Out-of- |  |  |  |  |
| Pocket Maximum. Any amounts paid b  | y You for a covered Specialty Prescription                                 | Drug after Copayment Assistance will be  |  |  |
| applied to the Deductible (if applicable)   | and Out-of-Pocket Maximum. For details,                                    | contact the Copayment Assistance         |  |  |
| Program at 636-271-5280.  |  |  |  |  |
| For each fill up to a 30 day supply.  | 75% of the Negotiated Charge for   | Not Covered                              |  |  |
|   | Covered Medical Expenses   |  |  |  |
|   |  |  |  |  |
|   | Deductible Waived  |  |  |  |
|   |  |  |  |  |
| Zero Cost Drugs   |  |  |  |  |
|   | 100% of the Negotiated Charge for  | Not Covered                              |  |  |
|   | Covered Medical Expenses   |  |  |  |
|   |  |  |  |  |
|   | Deductible Waived  |  |  |  |
|   | iption Drugs (including Specialty Drugs)                                   | -/- Time is supported that 11            |  |  |
| Benefit   | If the cost share for the Prescription Drug's Tier is greater than the     |  |  |  |
|   | Chemotherapy Benefit or Infusion Therapy Benefit, the cost share will be   |  |  |  |
|   | calculated as follows:   |  |  |  |
|   | Greater of:  |  |  |  |
|   | Chemotherapy Benefit; or   |  |  |  |
|   | Infusion Therapy Benefit   |  |  |  |
| Diabetic Supplies (for prescription supplies purchased at a pharmacy)   |  |  |  |  |
| Benefit   Paid the same as any other Retail Pharmacy Prescription Drug Fill.  |  |  |  |  |
| MANDATED BENEFITS   |  |  |  |  |
| Colorectal Cancer Screening   | Same as any other Covered Sickness, unless considered a Preventive Service |  |  |  |
| Kidney Disease Treatment       Same as any other Covered Sickness         Accidental Death and Dismemberment                |  |  |  |  |
|   |  |  |  |  |
| Principal Sum   |  | \$10,000                                 |  |  |

Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) Loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

### **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover Loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

### **General Exclusions**

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by the Student Health Center or by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits or as part of the Student Health Center benefits provided by this plan.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or Loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
  - committing or attempting to commit a felony,
  - engaged in an illegal occupation, or
  - participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials. See the Other Benefits section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation

of animal or artificial organs or tissues.

- Loss incurred as the result of riding as a passenger or otherwise in a vehicle or device for aerial navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Outpatient non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for a sleep study performed in the Insured Person's home, the diagnosis, and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

### **Activities Related**

 Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.

#### Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling, or any
  screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered
  under the Certificate.
- Treatment for obesity. Surgery for removal of excess skin or fat.

### **Family Planning**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Procreative counseling;
  - Premarital examinations;
  - Genetic counseling and genetic testing;
  - Impotence, organic or otherwise;
  - o Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
  - o In vitro fertilization, gamete intrafallopian tube transfers or zygote intrafallopian tube transfers;
  - Costs for an ovum donor or donor sperm;
  - Sperm storage costs;
  - Cryopreservation and storage of embryos;
  - Ovulation induction and monitoring;
  - Artificial insemination;
  - Hysteroscopy;
  - Laparoscopy;
  - Laparotomy;
  - Ovulation predictor kits;
  - Reversal of tubal ligations;
  - Reversal of vasectomies;
  - Costs for and relating to surrogate motherhood (maternity services are covered for Insured Persons acting as surrogate mothers);
  - Cloning; or
  - Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.
- Elective abortions.

#### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes, unless otherwise covered under the Pediatric Vision Care Benefit.

#### Dental

• Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

#### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

#### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e., over-the-counter drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Fertility drugs;
- Sexual enhancements drugs;
- Vision correction products.

# **VALUE ADDED SERVICES**

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

# **EMERGENCY MEDICAL AND TRAVEL ASSISTANCE**

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

### **How to Access Services**

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada:Dial toll-free (877) 305-1966
- Outside the U.S. and Canada:
  - a) Request an international operator.
  - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- Current location
- Contact phone number and email address
- Secondary point of contact
- Date of birth

### 24 Hour Nurseline

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card.

(800) 634-7629

# Teladoc

By phone or internet, **Teladoc** gives you 24/7 access to board-certified physicians for Behavioral Health services. Whether you are at school, home or traveling, Teladoc can diagnose and treat most minor medical conditions wherever and whenever you need treatment.

Register your account today and request a visit at <u>https://www.teladoc.com/wellfleetstudent</u> or call (800)-Teladoc (835-2362).



### 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.